

## HOUSE PACKS

FEATURE PACK	DESCRIPTION	ON INVOICE	PROPERTY
House	Standard House Pack	House-H	FULL/RESORT
FAX	HOUSE PACK DESIGNED FOR FAX MACHINES	HOUSE-F	FULL/RESORT
FAX TO EMAIL	CONVERTS INCOMING FAX TO EMAIL	HOUSE-FE	ANY
ELEVATOR EMERGENCY	HOUSE PACK DESIGNED FOR ELEVATOR EMERGENCY PHONES	HOUSE-EE	FULL SERVICE
HOUSE SELECT	HOUSE PACK FOR SELECT SERVICE PROPERTIES	HOUSE-HS	SELECT SERVICE
FAX SELECT	FAX PACK FOR SELECT SERVICE PROPERTIES	HOUSE-FS	SELECT SERVICE
ELEVATOR EMERGENCY SELECT	ELEVATOR PACK FOR SELECT SERVICE PROPERTIES	HOUSE-EES	SELECT SERVICE
MEETING	HOUSE PACK DESIGNED FOR A MEETING ROOM	HOUSE-M	ANY
MEETING PLUS	MEETING ROOM WITH JAZZ FOR CALL ACCOUNTING	HOUSE-MPJ	ANY

## GUEST PACKS

FEATURE PACK	DESCRIPTION	ON INVOICE	PROPERTY
GUEST	GUEST PACK, 3RD PARTY VMAIL, NO PMS INTEGRATION	GUEST-G	FULL/RESORT
GUEST PLUS	INTEGRATED VMAIL, NO PMS INTEGRATION	GUEST-GP	FULL/RESORT
GUEST PLUS & JAZZ	GUEST, JAZZ CALL ACC, VMAIL, WAKE UP AND PMS INTEGRATION	GUEST-GPJ	FULL/RESORT
GUEST SELECT	GUEST PACK WITH 3RD PARTY VMAIL ONLY AND NO PMS INTEGRATION	GUEST-GS	SELECT SERVICE
GUEST SELECT & JAZZ	GUEST SELECT PACK WITH JAZZ CALL ACC, VMAIL, WAKE-UP & PMS INTEGRATION	GUEST-GSJ	SELECT SERVICE
GUEST & TIGER	GUEST SERVICES PLUS TIGER VMAIL, CALL ACC & PMS INTEGRATION	GUEST-GT	FULL/RESORT
GUEST & AKIXI	GUEST SERVICES, 3RD PARTY VMAIL NO PMS, AKIXI GUEST REPORTING	GUEST-GA	FULL/RESORT
GUEST, TIGER & AKIXI	GUEST SERVICES, PLUS TIGER WITH AKIXI REPORTING	GUEST-GTA	FULL/RESORT
GUEST PLUS & AKIXI	GUEST SERVICES, INTEGRATED VMAIL, AKIXI REPORTING	GUEST-GPA	FULL/SELECT
GUEST PLUS WITH JAZZ & AKIXI	GUEST SERVICES, JAZZ CALL ACC, VMAIL, WAKE UP AND PMS WITH AKIXI REPORTING	GUEST-GPJA	FULL/RESORT
GUEST SELECT & TIGER	GUEST SERVICES + TIGER CALL ACC, VMAIL, WAKE UP, PMS INTEGRATION	GUEST-GST	SELECT SERVICE

## ADMIN PACKS

FEATURE PACK	DESCRIPTION	ON INVOICE	PROPERTY
ADMIN	BASIC ADMIN PACK INCLUDES VMAIL AND VMAIL TO EMAIL	ADMIN-A	ALL

ADMIN PLUS	ADDS SHARED CALL APPEARANCE, MULI CALL ARRANGEMENT AND MORE	ADMIN-AS	ALL
ADMIN PREMIUM	ADDS MORE FEATURES INCLUDING BUSY LAMP FIELD	ADMIN-AP	ALL
DYNAMIC ADMIN	ADMIN LICENCE WITH ABILITY TO LOG IN/OUT OF ENABLED DEVICES	ADMIN-ADA	ANY
DYNAMIC ADMIN PLUS	ADMIN PLUS WITH DYNAMIC ADD ON	ADMIN-ADAS	ANY
DYNAMIC ADMIN PREMIUM	ADMIN PREMIUM WITH DYNAMIC ADD ON	ADMIN-ADAP	ANY
EXECUTIVE	ALL FEATURES OF PREMIUM WITH CALL SCREENING & EXEC ASSISTANT	ADMIN-AE	ANY
EXECUTIVE ASSISTANCE	GOES WITH EXECUTIVE TO ALLOW CALL SCREENING	ADMIN-AEA	ANY
DYNAMIC EXECUTIVE	EXECUTIVE PACK WITH DYNAMIC ADD ON	ADMIN-ADE	ANY
DYNAMIC EXECUTIVE ASSISTANCE	EXECUTIVE ASSISTANCE WITH DYNAMIC ADD ON	ADMIN-ADEA	ANY
RECEPTIONIST	BROADSOFT RECEPTIONIST PACK	ADMIN-R	ANY
ADMIN WITH AKIXI	ADMIN PACK WITH AKIXI REPORTING	ADMIN-AA	ANY
ADMIN PLUS AKIXI	ADMIN PLUS PACK WITH AKIXI REPORTING	ADMIN-ASA	ANY
ADMIN PREMIUM AKIXI	ADMIN PREMIUM PACK WITH AKIXI REPORTING	ADMIN-APA	ANY
DYNAMIC ADMIN AKIXI	DYNAMIC ADMIN PACK WITH AKIXI REPORTING	ADMIN-ADAA	ANY
DYNAMIC ADMIN PLUS AKIXI	DYNAMIC ADMIN PLUS PACK WITH AKIXI REPORTING	ADMIN-ADASA	ANY
DYNAMIC ADMIN PREMIUM AKIXI	DYNAMIC ADMIN PREMIUM PACK WITH AKIXI REPORTING	ADMIN-ADAPA	ANY
EXECUTIVE AKIXI	EXECUTIVE PACK WITH AKIXI REPORTING	ADMIN-AEA	ANY
EXECUTIVE ASSISTANCE AKIXI	EXECUTIVE ASSISTANCE PACK WITH AKIXI REPORTING	ADMIN-AEAA	ANY
DYNAMIC EXECUTIVE AKIXI	DYNAMIC EXECUTIVE PACK WITH AKIXI REPORTING	ADMIN-ADEA	ANY

## AGENT PACKS

FEATURE PACK	DESCRIPTION	ON INVOICE	PROPERTY
AGENT WITH CALL CENTER BASIC	ADMIN PACK WITH CALL CENTER BASIC PACK	AGENT-AGCCB	FULL/RESORT
AGENT WITH CALL CENTER BASIC	ADMIN PREMIUM PACK WITH CALL CENTER BASIC PACK	AGENT-AGPCCB	FULL/RESORT
AGENT WITH CALL CENTER BASIC	ADMIN PLUS PACK WITH CALL CENTER BASIC PACK	AGENT-AGSCCB	FULL/RESORT
AGENT WITH CALL CENTER STANDARD	ADMIN PACK WITH CALL CENTER STANDARD PACK	AGENT-AGCCS	FULL/RESORT
AGENT WITH CALL CENTER STANDARD	ADMIN PREMIUM PACK WITH CALL CENTER STANDARD PACK	AGENT-AGPCCS	FULL/RESORT
AGENT WITH CALL CENTER STANDARD	ADMIN PLUS PACK WITH CALL CENTER STANDARD PACK	AGENT-AGSCCS	FULL/RESORT
AGENT WITH CALL CENTER PREMIUM	ADMIN PACK WITH CALL CENTER PREMIUM PACK	AGENT-AGCCP	FULL/RESORT
AGENT WITH CALL CENTER PREMIUM	ADMIN PREMIUM PACK WITH CALL CENTER PREMIUM PACK	AGENT-AGPCCP	FULL/RESORT
AGENT WITH CALL CENTER PREMIUM	ADMIN PREMIUM PACK WITH CALL CENTER PREMIUM PACK WITHG AKIXI REPORTING	AGENT-AGPCCPA	FULL/RESORT
AGENT WITH CALL CENTER PREMIUM	ADMIN PLUS PACK WITH CALL CENTER PREMIUM PACK	AGENT-AGSCCP	FULL/RESORT

AGENT WITH CALL CENTER BASIC & AKIXI	ADMIN PACK WITH CALL CENTER BASIC PACK & AKIXI REPORTING	AGENT-AGCCBA	FULL/RESORT
AGENT WITH CALL CENTER BASIC & AKIXI	ADMIN PLUS PACK WITH CALL CENTER BASIC PACK & AKIXI REPORTING	AGENT-AGSCCBA	FULL/RESORT
AGENT WITH CALL CENTER BASIC & AKIXI	ADMIN PREMIUM PACK WITH CALL CENTER BASIC PACK & AKIXI REPORTING	AGENT-AGPCCBA	FULL/RESORT
AGENT WITH CALL CENTER STD & AKIXI	ADMIN PACK WITH CALL CENTER STD & AKIXI REPORTING	AGENT-AGCCSA	FULL/RESORT
AGENT WITH CALL CENTER STD & AKIXI	ADMIN PLUS PACK WITH CALL CENTER STD & AKIXI REPORTING	AGENT-AGSCCSA	FULL/RESORT
AGENT WITH CALL CENTER STD & AKIXI	ADMIN PREMIUM PACK WITH CALL CENTER STD & AKIXI REPORTING	AGENT-AGPCCSA	FULL/RESORT
AGENT PREMIUM WITH AKIXI	ADMIN PACK WITH AGENT PREMIUM & AKIXI REPORTING	AGENT-AGCCPA	FULL/RESORT
AGENT PREMIUM WITH AKIXI	ADMIN PLUS PACK WITH AGENT PREMIUM & AKIXI REPORTING	AGENT-AGSCCPA	FULL/RESORT

## ADD ON PACKS

FEATURE PACK	DESCRIPTION	ON INVOICE	PROPERTY
JAZZ ADMIN	ADDITIONAL JAZZ ADMIN FOR REPORTING & RECEIPT OF EMERGENCY ALERTS	JAZZ-A	ANY
AKIXI SUPERVISOR	ALLOWS ACCESS TO AKIXI PORTAL FOR CREATION OF REPORTING & DASHBOARDS	AKIXI-S	FULL/RESORT
EV-M	EV-M MOBILE APP FOR IOS OR ANDROID	EV-M	ANY
WEBEX BASIC	WEBEX BASIC APP, USUALLY USED ON A MOBILE DEVICE	WBX-B	ANY
WEBEX STANDARD	WEBEX STANDARD TEAMS APPLICATION FOR MULTI DEVICE	WBX-S	ANY
WEBEX PREMIUM	WEBEX PREMIUM APP FOR LARGE MEETINGS & ACCESS TO ALL FUNCTIONALITY	WBX=P	FULL/RESORT
CALL RECORDING	CALL CABINET CALL RECORDING LICENCE	CALL-R	ANY
GO INTEGRATOR	GO INTEGRATOR DESKTOP APP	GO-I	ANY
GO INTEGRATOR DB	GO INTEGRATOR DATABASE MODULE	GO-IDB	ANY
GO OPERATOR	GO OPERATOR DESKTOP APPLICATION	GO-O	ANY
GI SOFTPHONE	GO INTEGRATOR SOFTPHONE	GO-SP	ANY

## GROUP PACKS

FEATURE PACK	DESCRIPTION	ON INVOICE	PROPERTY
HUNT GROUP	BASIC HUNT GROUP FUNCTIONALITY	HuntGroup	ANY
HUNT GROUP BASE	ADDS BASIC CAL FORWARDING, 3RD PARTY VMAIL SUPPORT	HuntGroup-B	ANY
HUNT GROUP PLUS	ADDS DND, NIGHT SERVICE	HuntGroup-S	ANY
HUNT GROUP PREMIUM	INCLUDES ALL HUNT GROUP FEATURS	HuntGroup-P	ANY
AUTO ATTENDANT	BASIC SINGLE LEVEL AUTO ATTENDANT	AutoAttendant-S	ANY
AUTO ATTENDANT SINGLE LEVEL BASE	ADDS BASIC CALL FWD, 3RD PARTY VMAIL SUPPORT	AutoAttendant-SB	ANY

AUTO ATTENDANT SINGLE LEVEL PLUS	ADDS DND, NIGHT SERVICE	AutoAttendant-SS	ANY
AUTO ATTENDANT SINGLE LEVEL PREMIUM	ADDS ALL AUTO ATTENDANT FEATURES	AutoAttendant-SP	ANY
AUTO ATTENDANT MULTI LEVEL	BASIC MULTI LEVEL AUTO ATTENDANT	AutoAttendant-M	ANY
AUTO ATTENDANT MULTI LEVEL BASE	ADDS BASIC CALL FORWARDING & 3RD PARTY VMAIL	AutoAttendant-MB	ANY
AUTO ATTENDANT MULTI LEVEL PLUS	ADDS DND, NIGHT SERVICE	AutoAttendant-MS	ANY
AUTO ATTENDANT MULTI LEVEL PREMIUM	ADDS ALL FEATURES	AutoAttendant-MP	ANY
Hunt Group Voice Mail	Voicemail for a Hunt Group	HuntGroup-M	Any