



ClearlyCloud



Cultivate Team Collaboration

Clearly Cloud is a powerful, easy-to-use unified communications platform for businesses of any size, delivering reliable phone service with no required hardware, offering quick setup and a wide range of features.

Top Reasons to Choose Clearly Cloud

The Clearly Cloud platform is intuitive to use and packed with powerful services, offering endless features and benefits. With Clearly Cloud, you can elevate the quality and reliability of your phone system without the need for any hardware. Set-up is quick and easy, making it simple to get started with a modern, dependable communication solution.



Easy Set-Up & Use

Quick set-up with our dedicated on-boarding experts to ensure smooth transitions and an easier learning curve.



Video Conferencing

Connect online with co-workers, customers, and colleagues for online video calls and online meetings.



Affordable and Flexible

Competitive rates with flexible terms that meet any business budget, of all sizes, along with the immediate ROI they are looking for.



Scalability

As you add extensions, your Clearly Cloud subscription is flexible to grow from 2 to 10,000 users.



Screen Sharing

Easily collaborate remotely on documents, co-browse, demo products, onboard new customers, and more.



Business Continuity

Clearly Cloud ensures that you should not be disconnected from clients or employees by a disaster.



Call Panel

A high performance, highly responsive call panel with advance features and functionality.



Professional Service

Access to industry experts to support you every step of the way.

Built to Do More, Right Out of the Gate

No add-ons. No surprises. Just everything you need.

Auto Attendant

Call Forwarding

Call Pickup

Call Recording

Caller ID

Voicemail Transcription

Voicemail AI Summary

Virtual Receptionist

Call Panel

Call Queues

Call Details

Chat

Queue Management

Call Parking

Company Directory

Conference calling

Video conferencing

Screen share

Customer Directory

Dial-By-Name Directory

Real-Time Call Interaction (Call Panel)

Mobile App

Multi-Device, Single License

Music On Hold

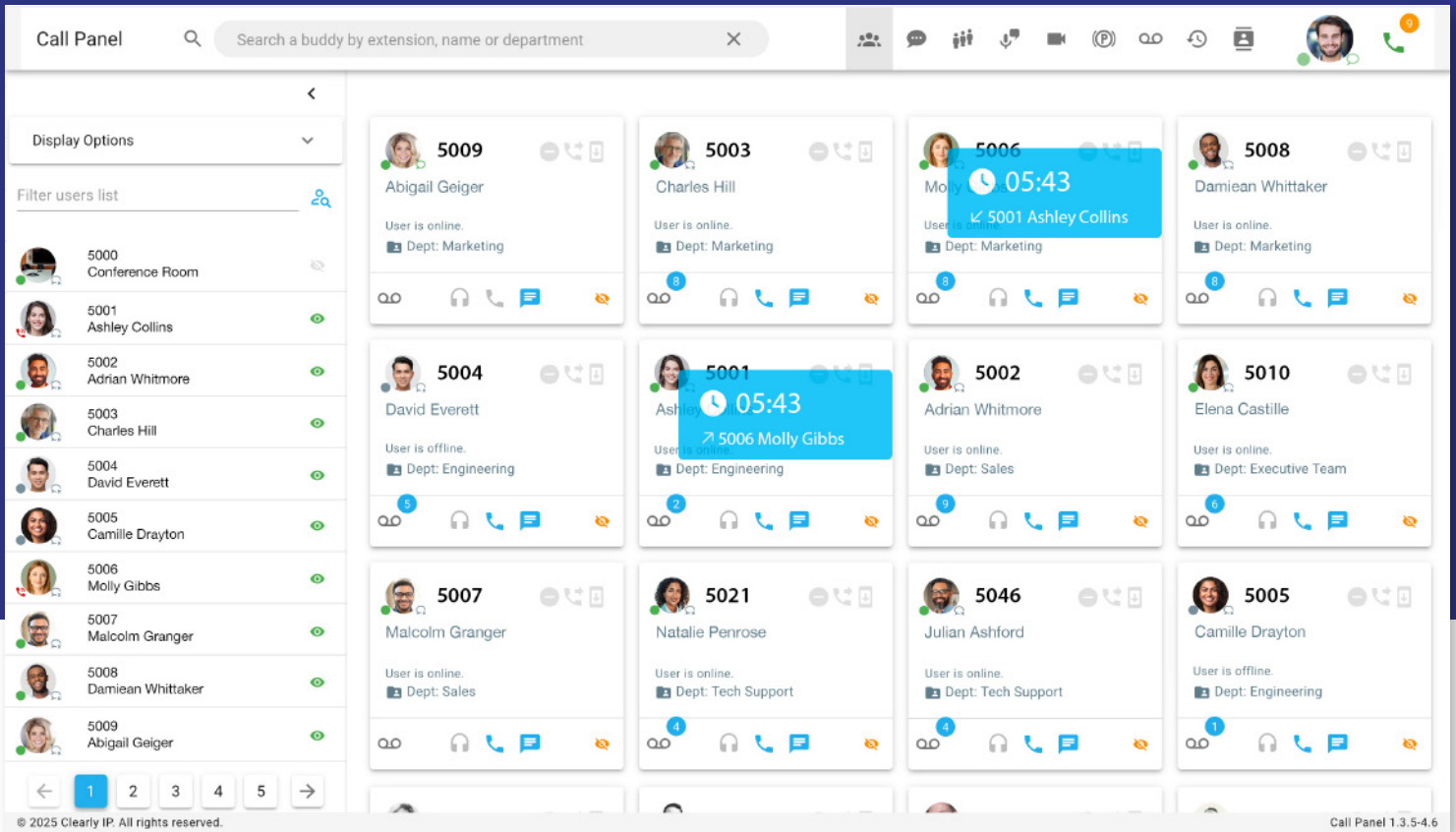
Listen, Whisper, Barge Modes

Reports and Call Details







Call Panel

Simplified Call Management at Your Fingertips

Clearly Cloud's unique Call Panel is a browser-based real-time call manager. View current calls, quickly find contacts, monitor staff, manage call center features, transfer calls, create video meetings, and more - all from the comfort of your favorite web browser.

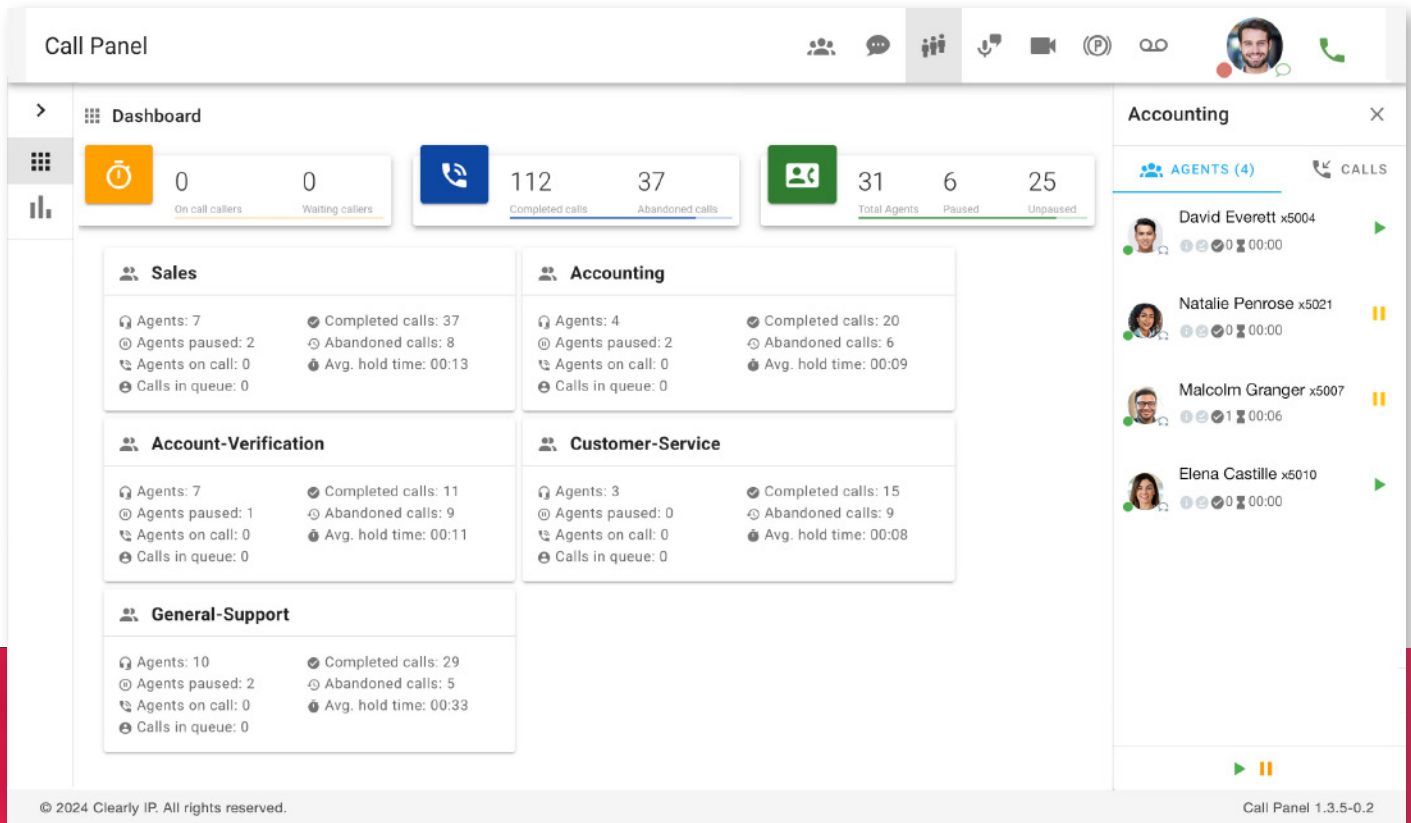


Clearly Cloud Call Panel Highlights

-  **Intuitive Web-Based Interface**
Easily manage calls and features from any browser—no software installation needed.
-  **Real-Time Call Control**
Place, hold, transfer, park, and record calls with a single click.
-  **Drag-and-Drop Call Handling**
Move live calls between extensions, queues, or park slots with simple drag-and-drop functionality.
-  **Visual Presence Monitoring**
See real-time status (available, on a call, DND) of all users across your organization.
-  **Mobile & Remote Work Friendly**
Access your call panel from anywhere—perfect for hybrid and remote teams.
-  **Ideal for Receptionists & Power Users**
Designed for high-volume environments needing visibility and control.

Call Center Management

Improve Call Center Performance



Improve Call Center Performance



Queue Performance

Instantly view real-time and historical metrics to track queue performance and agent activity.



Quick Agent Login Control

Easily log in or out of queues with one click to manage call load and availability.



Live Queue Visibility

See active queues in real time, including call flow and agent status.



Monitor Waiting Calls

View all waiting callers, their wait times, and queue placement in real time.



Full Queue Control

Create, edit, and manage all aspects of your

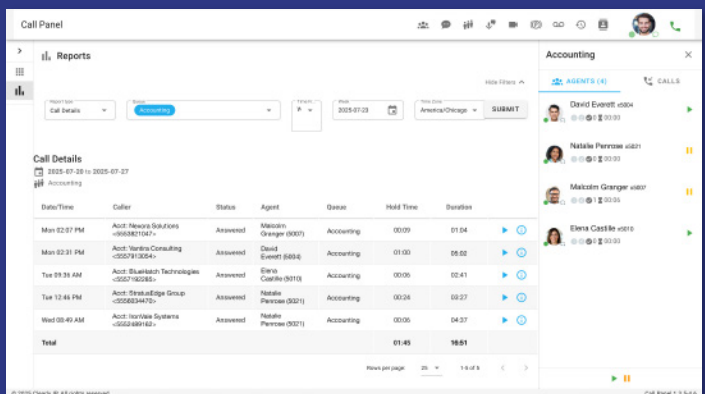
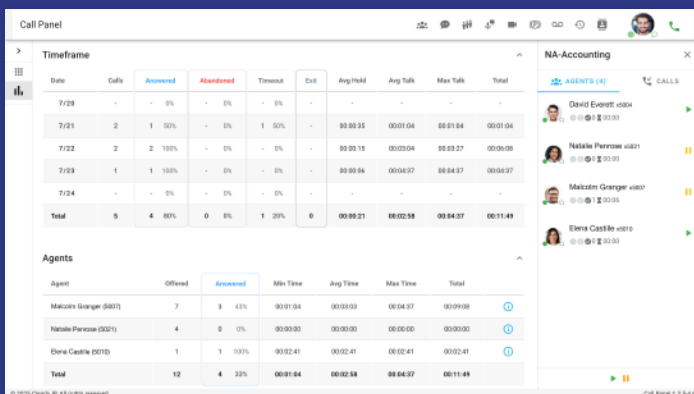
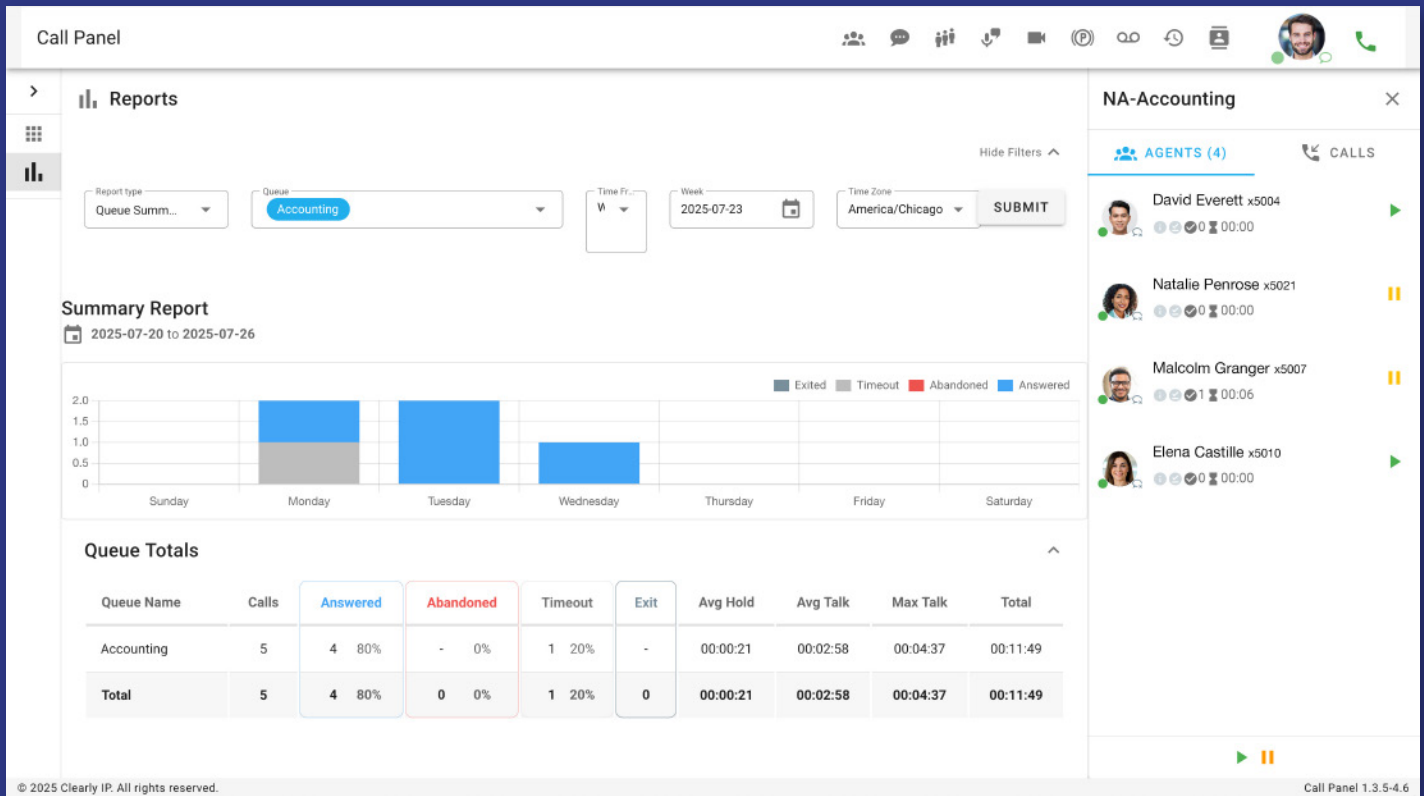


Call Barging, Whisper, & Monitor

Supervisors can silently monitor calls, whisper to agents, or barge into calls for live coaching and escalation.

Queue Reports

Measure, Monitor & Optimize Performance



Customizable Time Ranges

Generate reports for any timeframe—by day, week, month, or custom date ranges.



Queue Summary Reports

View high-level stats across all queues for fast operational assessments.



Agent Performance Metrics

Track individual agent activity including call handling time, number of calls answered, missed calls, and more.



Detailed Call Logs

Review call-by-call data, including timestamps, call duration.



Real-Time & Historical Data

Combine current queue activity with historical trends to optimize staffing and workflows.

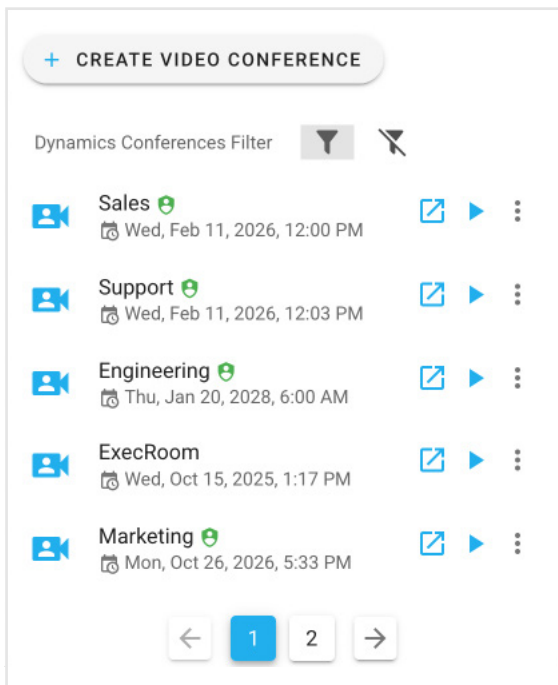
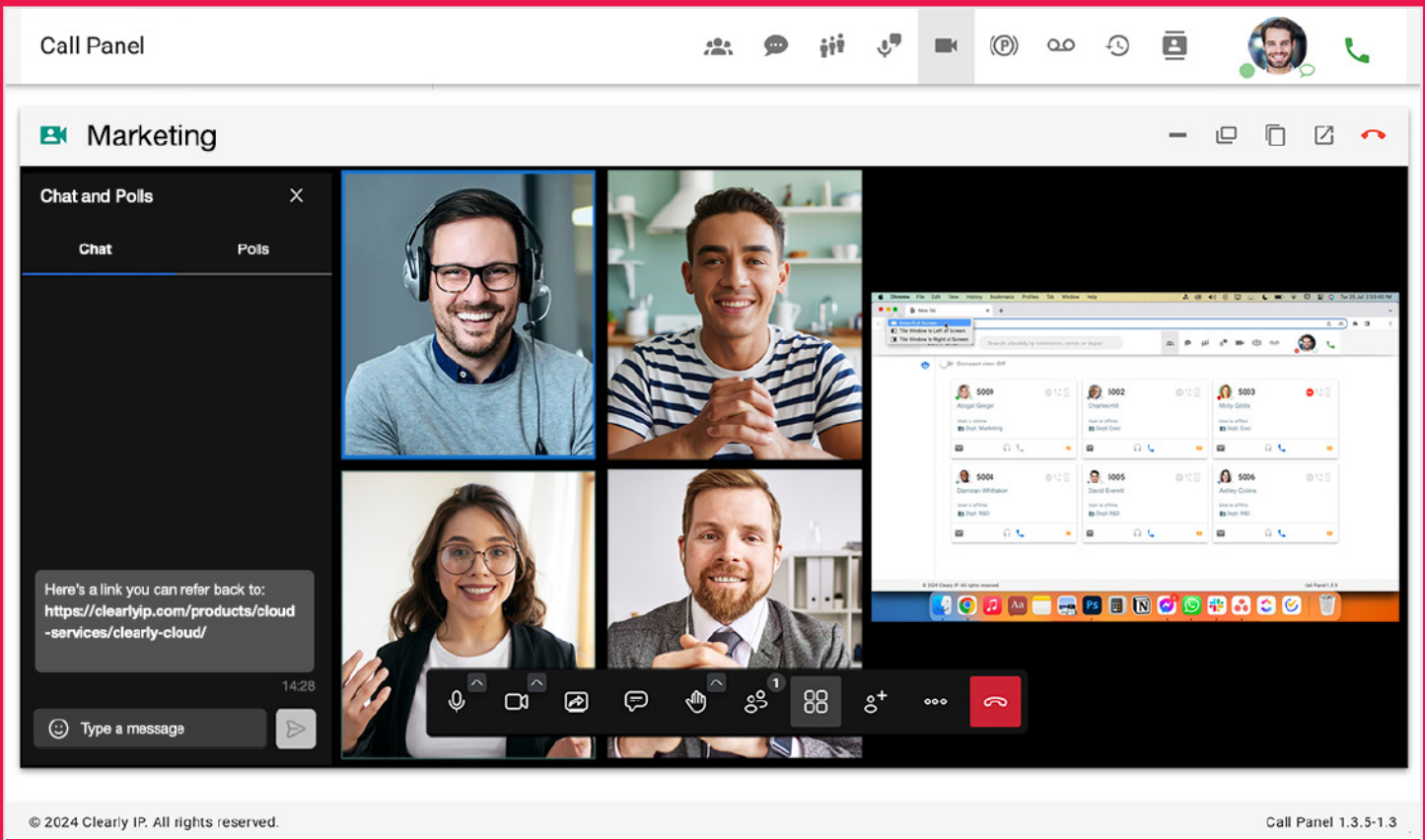


Visual Charts & Graphs

Easy-to-read visuals help highlight trends, bottlenecks, and KPIs at a glance.

Clearly Live Video Conferencing

Platform for Online Meetings



Video Meetings

Clearly Cloud's Call Panel supports instant video meetings, allowing users to connect face-to-face directly from a browser.



Screen Sharing

Clearly Cloud's Call Panel includes built-in screen sharing for easy, real-time collaboration during calls and meetings.



Chat

Clearly Cloud's Call Panel includes built-in chat, enabling quick and convenient messaging between users.

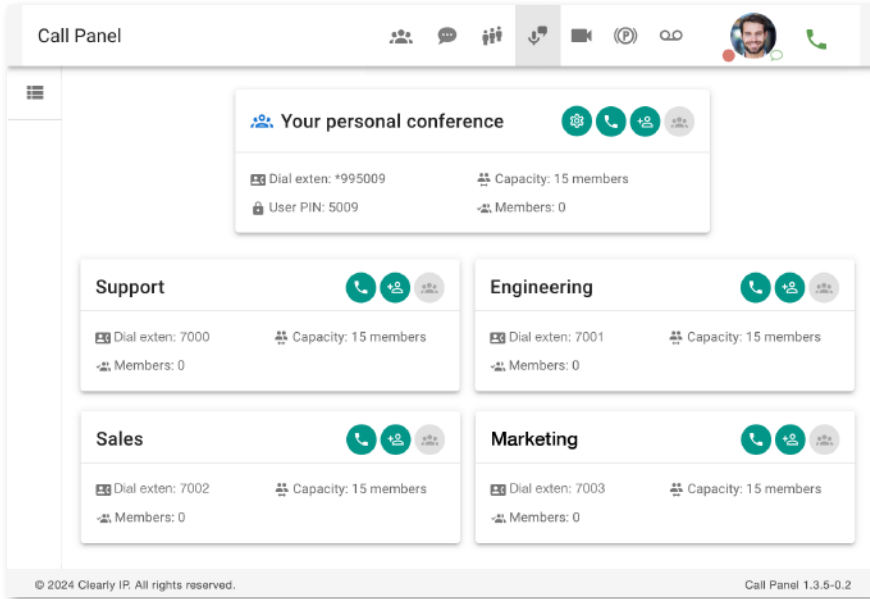


Calendar Integration

Use the Chrome Extension for seamless calendar integration, making it easy to schedule and manage meetings.

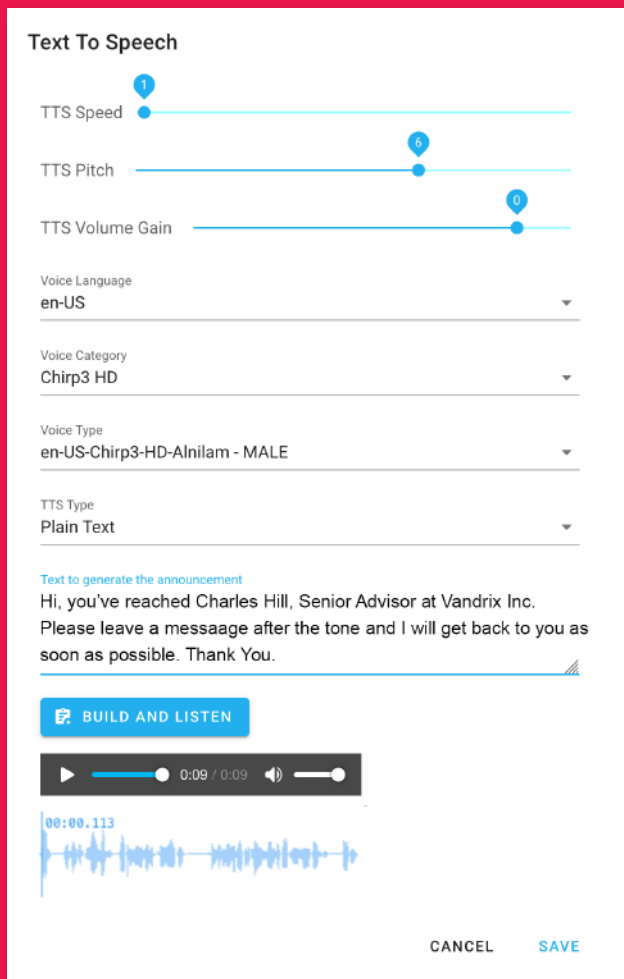
Conference Room Management

Managing Conference Rooms Made Easy



Management of Multiple Conference Rooms

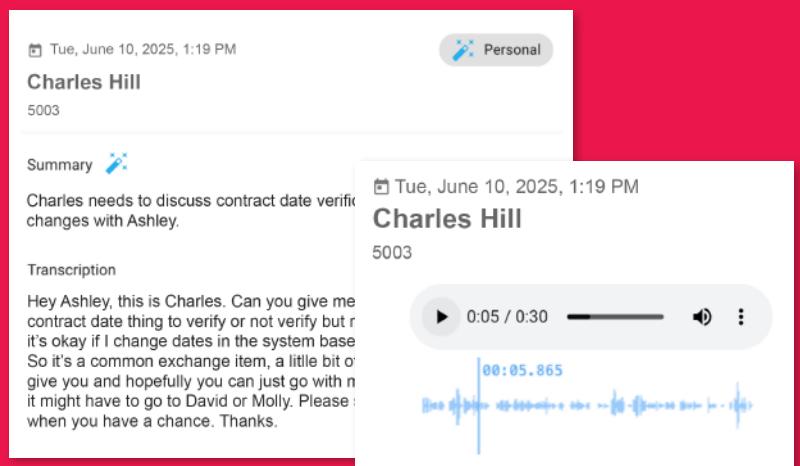
- ✓ Control Over All Conference Rooms
- ✓ Conference Display Card Information



Voicemail Platform Administration

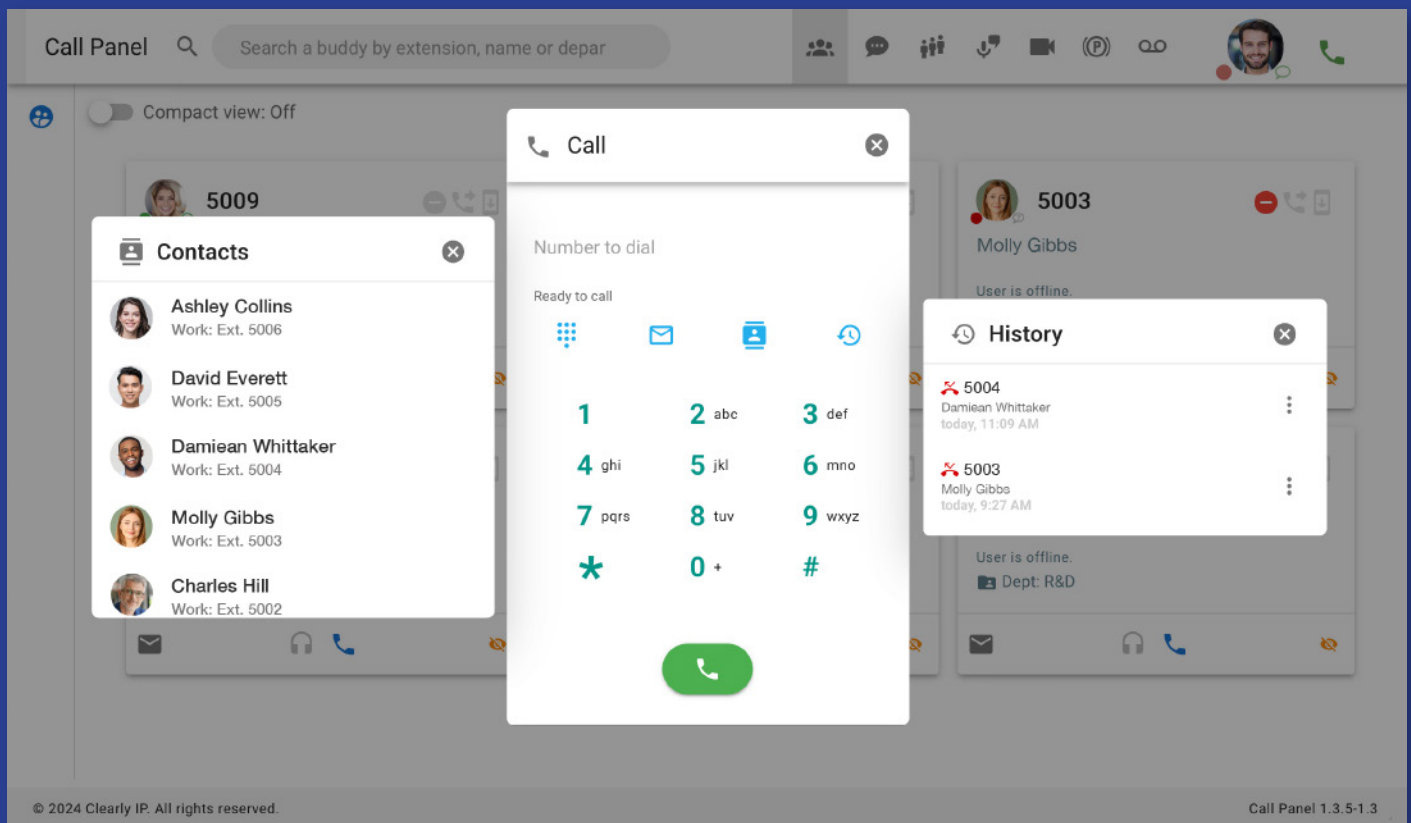
Monitor and Manage Voicemail & System Greetings

- ✓ Check Voicemail
- ✓ Manage Options
- ✓ Record Greetings
- ✓ Text to Speech Options
- ✓ AI Transcription



Desktop Softphone

Connect & Collaborate Seamlessly



Integrated Dialpad for Easy Calling

Quickly place outbound calls using the built-in dialpad, right from your desktop without the need for any external device.



Control Calls with Ease

Mute, hold, transfer, or end active calls with intuitive on-screen controls that simplify call handling in real time.



Direct Voicemail Access

Listen to, manage, and delete your voicemails directly from the softphone interface, ensuring you never miss an important message.



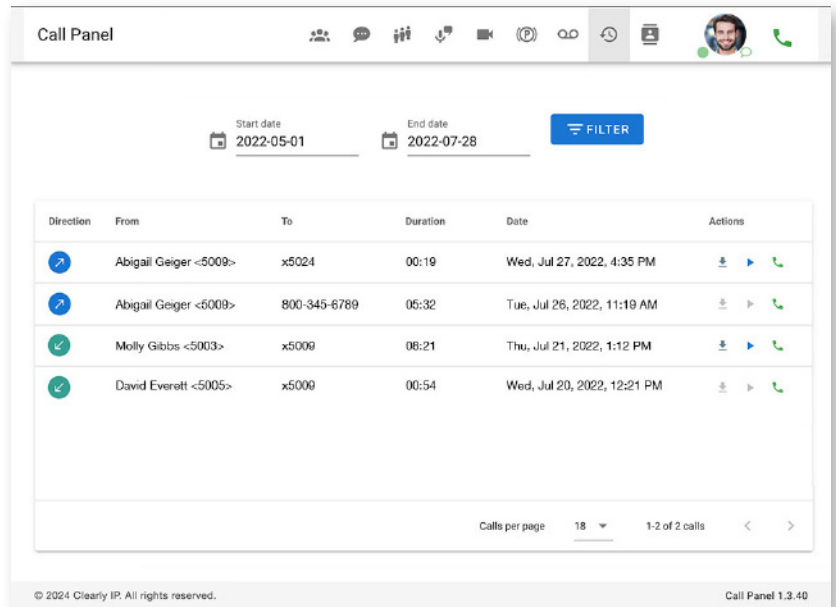
Full Call History at Your Fingertips

Review incoming, outgoing, and missed calls with detailed timestamps and contact information, all conveniently organized in one location.

Call Detail Records

Access & Review In-Depth Call Record Details

- ✓ View Inbound/Outbound Calls
- ✓ Adjust Date Range
- ✓ Access Call Records
- ✓ Call Back Feature
- ✓ Reporting and Billing

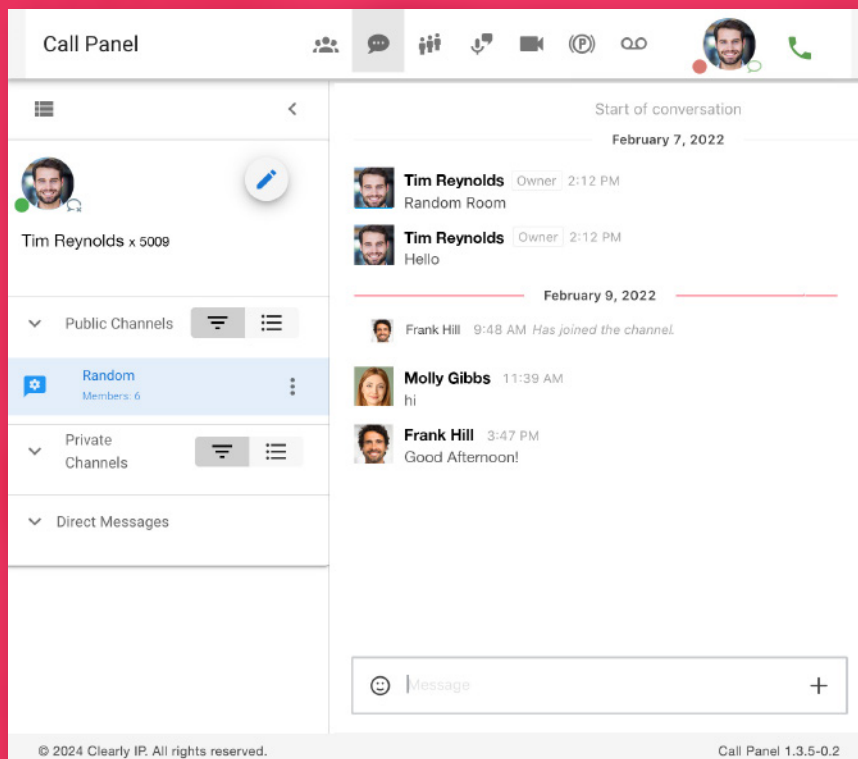


The screenshot shows the 'Call Panel' interface with a table of call records. The table has columns for Direction, From, To, Duration, Date, and Actions. The records are as follows:

Direction	From	To	Duration	Date	Actions
Outbound	Abigail Geiger <5009>	x5024	00:19	Wed, Jul 27, 2022, 4:35 PM	Download, Forward, Call
Outbound	Abigail Geiger <5009>	800-345-6789	05:32	Tue, Jul 26, 2022, 11:19 AM	Download, Forward, Call
Inbound	Molly Gibbs <5003>	x5009	08:21	Thu, Jul 21, 2022, 1:12 PM	Download, Forward, Call
Inbound	David Everett <5005>	x5009	00:54	Wed, Jul 20, 2022, 12:21 PM	Download, Forward, Call

At the bottom of the table, it shows 'Calls per page' set to 18 and '1-2 of 2 calls'. The footer includes '© 2024 Clearly IP. All rights reserved.' and 'Call Panel 1.3.40'.

Messaging and SMS



The screenshot shows the 'Call Panel' messaging interface. On the left, there's a sidebar with a list of channels: 'Public Channels', 'Random' (Members: 6), 'Private Channels', and 'Direct Messages'. The main area shows a conversation with 'Tim Reynolds' in a 'Random Room'. The messages are:

- Tim Reynolds (Owner) 2:12 PM: Random Room
- Tim Reynolds (Owner) 2:12 PM: Hello

A date separator for 'February 9, 2022' is shown. Below it, there are messages from 'Frank Hill' and 'Molly Gibbs':

- Frank Hill 9:48 AM: Has joined the channel.
- Molly Gibbs 11:39 AM: hi
- Frank Hill 3:47 PM: Good Afternoon!

At the bottom, there's a message input field with a smiley face icon and a plus sign. The footer includes '© 2024 Clearly IP. All rights reserved.' and 'Call Panel 1.3.5-0.2'.

Easily Send Messages From Your Desktop to Other Employees

Great For:

- ✓ Sending Reminders
- ✓ Scheduling Appointments
- ✓ Gathering Information

Clearly Anywhere Mobile Softphone App

Included with Every User Extension

With Clearly Anywhere Mobile App your extension is everywhere you need it to be.

- ✓ Call and User Visibility
- ✓ Directory and contacts
- ✓ Chat and SMS
- ✓ Call Recording
- ✓ Easy Setup (QR Code)
- ✓ Call Management (dial, transfer, hold, conference, mute)
- ✓ Voicemail Access
- ✓ Do Not Disturb
- ✓ Quick Dials



QR Code

Quickly set up the app by scanning a QR code or by logging in with your username and password.



MS Teams Integration

Integrate Clearly Cloud into Microsoft Teams



Unified Communication Experience
Combine Teams' collaboration with Clearly Cloud's telephony for a cohesive communications environment.



Integrated Call Handling
Make and receive all calls directly within Microsoft Teams, even as an ACD Queue agent.



Comprehensive Connectivity
Teams users can now participate in all key Clearly Cloud features, including voicemail, call recording, and advanced call routing.



Enhanced Productivity and Insights
Utilize analytics and reporting features within Clearly Cloud to gain important visibility over all users and call flows throughout your organization.

ClearlyIP VoIP Desk Phones

Models and Accessories



CIP291 Plus

A smart IP phone with an 8" screen, cordless handset, and built-in HD Camera.



CIP290V2

A smart IP phone with a seven-inch touch screen with Optional HD Camera.



CIP280V2

Android powered smart IP phone supporting up to 16 SIP accounts.



CIP270V2

Our most robust phone, supporting up to 16 SIP accounts.



CIP250V2

Perfect general office phone, supporting up to 8 SIP accounts.



CIP270V2

Our most robust phone, supporting up to 16 SIP accounts.



CIP200Expansion Module



USB Panic Button



USB Camera 200



EHS Adapter



Bluetooth/WiFi Dongle

Easy to Use Phone Apps

Using our ClearlyIP Device Manager, clients can replace complicated phone commands with the click of a button (With FreePBX® 14 & above).

Built-in OpenVPN Client

Allows you to tunnel your IP subnetwork or virtual Ethernet connection, creating secure Ethernet bridges to protect your data.

Zero Touch Provisioning

Our servers direct the configuration to your phone. Send the client or employee an unprovisioned phone, you don't have to leave your desk.

Full Duplex Speaker

Ensuring clear communication between parties.

Full-Color LCD Displays

Large full-color displays create sharp, easy to read text and graphics.

Dual Gigabit Ethernet - PoE

Allows for high-speed gigabit pass-through for computer connectivity.

2 Year Hardware Warranty

Best-in-class warranty provides protection for your phones, with an option to add 3-years to extend the warranty to 5 years.

5 Way Conferencing

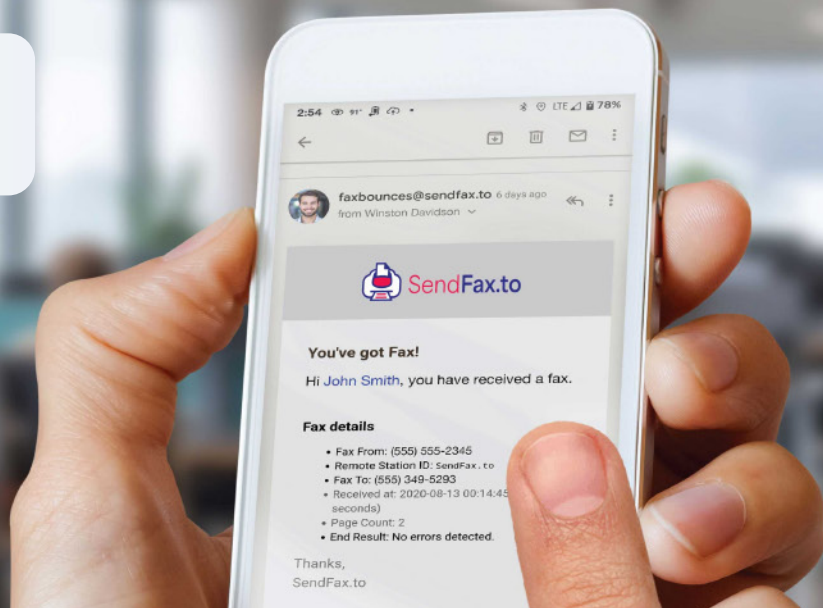
Phones allow up to 5 direct connections, meaning that you can have your conversations when you need them.

HD Codec Support

Support for both G722 and Opus codecs, allowing for the crispest sound possible.



SendFax.to



Send a Fax From Virtually Anywhere, On Any Device!

High volume and Low Volume Subscriptions Available. No Per Page, Per-user, or Per Group Fees!



Painless Modern Faxing

Faxing should be as simple as sending an email.



Save Money and Time

Eliminate the cost associated with using a landline fax.



No Fax Machine or Hard Copies Needed!

Reduce clutter and unnecessary waste.



If You Can Access It, You Can Fax It.

Fax directly from your computer, tablet or smartphone.



Fax In Your Hand




Quickly scan and fax multiple pages at once with your mobile device.

Inbound Faxing

Fax to Email

Our online portal easily configures inbound email delivery from any Fax Enabled (T.38) numbers, available in most regions across North America, and includes automatic encryption and password protection for sensitive fax documents, ensuring HIPAA compatibility.

Inbound faxes deliver to up to two email addresses.

-  Email to Individual Email Accounts
-  Email to Your Distribution Group
-  Email to Email-to-Print capable Printer

Outbound Faxing

SendFax.to - Email to Fax

You can enable and manage specific email addresses or domains to send faxes using our SendFax.to service.

Each fax capable DID on your account can be associated with up to 100 authorized email addresses or email domains.

Email addresses can be authorized to send for multiple fax DIDs.

When sending a fax by email, users can easily specify which fax number to use as the sending address. Suppose users are authorized to use multiple fax numbers. In that case, our system will allow them to choose which number to send from immediately with a follow-up email, enabling them to select the proper account.

Elevate Your Communication to New Heights



Why 14P Stands Out

Choose 14IP and discover why we are the top choice for superior solutions.

14IP is your premier choice for business telecommunications solutions. With a focus on modern infrastructure, secure connectivity, and productivity empowerment. Our experienced team provides top-notch services, applications, and hardware to businesses and communication providers globally.

- ✓ Clearly Cloud UCaaS
- ✓ ComXchange Hospitality Platform
- ✓ SIP Trunking
- ✓ IP Phones
- ✓ On-Premise Phone Systems
- ✓ Softphone Solutions
- ✓ Virtual Fax Platform
- ✓ AI Solutions

U.S.-Based Support

Our knowledgeable support team is based in North America and works directly with partners and end-users for faster, more effective issue resolution.

Transparent Pricing. No Gotchas.

No surprise fees. No “nickel and diming.” Our pricing is straightforward and easy to understand - for both partners and customers.

Rapid Innovation

We're agile. We listen. And we build fast. Whether it's adding AI receptionist capabilities or enhancing security, we move quickly to meet real-world needs.



ROI Focused

Return-on-Investment focused framework to help reduce overhead and drive collaboration.



Customer First

A comprehensive approach to data collection, analysis, and usage that is built around a strong focus on relationships.



Decades of Experience

A dedicated team of telecom experts and professionals with a rich history in the industry.



Thorough Onboarding Program

A unique white glove experience with an all inclusive personal service approach.



Highly Trained Support Team

Highly proficient telecom professionals with diverse expertise, demonstrating excellence in their roles, leading to enhanced productivity for your business.