



Effectively Integrate Evolution Voice into Microsoft TEAMS

EvolutionVoice™



Elevate Your Communication Experience

Evolution Voice now integrates with Microsoft Teams. Enjoy the power of collaboration using Microsoft Teams combined with advanced Evolution Voice features.

Elevate your teamwork and productivity while bringing users together inside an integrated platform where MS Teams users can access Evolution Voice features, participate as agents in ACD Queues, and much more

Streamlined Implementation

14IP's installation support team will work directly with your Teams Administrator to configure the necessary connections to your Evolution Voice location.

Licensing Flexibility

14IP offers licensing options for attaching some or all Microsoft Teams users to Evolution Voice:

User Connector For Teams - (SKU: EV-TEAMS-DR)- Paired with a Teams Phone License from Microsoft, Teams users can place calls using the built-in "Calls" menu, exactly like other systems.

One-Time Set-Up Fee - (SKU: EV-TEAMS-SETUP) - A one-time setup fee is for the initial configuration.

Key Benefits



Unified Communication Experience
Combine Teams' collaboration with Evolution Voice telephony for a cohesive communications environment.



Integrated Call Handling
Make and receive all calls directly within Microsoft Teams, even as an ACD Queue agent.



Comprehensive Connectivity
Teams users can now participate in all key Evolution Voice features, including voicemail, call recording, and advanced call routing.



Enhanced Productivity and Insights
Utilize analytics and reporting features within Evolution Voice to gain important visibility over all users and call flows throughout your organization